



Valora Parentis

My World — a look before you decide

What My World is, what it deliberately doesn't do, and what setting it up actually involves.

Read it with them — it's their computer.

1. What it is

Instead of a confusing desktop, My World gives them a calm screen of large buttons — one for each thing that matters. One tap to call you. One tap to their photos. No menus, no pop-ups, no getting lost.

My World does the confusing parts so your parent can do the parts that matter. It's large, clear and kind — it never treats them like a child, or like a patient. You're a hand when they want one, not a manager.

2. What's on the home screen

Up to six big buttons — and you choose together which of them appear. A clock, their name, and nothing else to get lost in. Settings are not one of the buttons: they sit behind a PIN, out of the way, where you'll find them and your parent won't trip over them. What you can change is in the next section.

See family

One tap starts a video call to you — your face right there on the button. The camera comes on by itself, and a big red "End call" is always in reach.

Email

Their inbox, in large text, showing only people you've approved together. They can send a whole ready-made message with one tap, build one from phrases, or type their own.

Internet

Only the websites you chose together. No address bar to get lost in, and no pop-ups.

Photos

A full-screen slideshow. The family send pictures straight from their phones — Share → Mail — and they appear by themselves.

Radio

Favourite stations at a tap, checked as working so a button never goes dead on them.

Help

For when something has gone wrong and they'd rather just talk to someone. One tap calls the person you nominate — usually you. It is not an emergency alarm — for a real emergency, they should still call the emergency services.

3. Made for after a stroke, and for ageing eyes

Choose what fits the person: content kept on the intact side for one-sided vision, bigger targets and tap-steadying for a shaky hand, pictures and read-aloud for word or reading difficulty, and extra-large high-contrast text for low vision. Sound and screen brightness move in steady steps, without anyone going near Windows settings. You can change any of it at any time.

4. How the family part works

There's no "watching over" anyone here. You help with setup and with the occasional "is this email okay?" — nothing more.

Set it up together

A short Quick Start walks you through the essentials one screen at a time — their name, one family face to call, your PIN — so the fiddly parts go quickly. Then sit together and choose who they can call and email — family already in the computer's address book come across without retyping — and how big and simple it should be. It's their computer; you're just helping it make sense again.

Help from afar

Approve a genuine new sender or nudge a setting simply by replying to an email — from your phone, even if you live hundreds of miles away.

No watching

There's no log of what your parent does. The one thing you're told is if they write to someone new — the address, never the message — because that's when you might need to decide whether to let that person in properly. Nothing else reports on them. Their privacy stays theirs.

What you can't do from afar

Not everything can be done down a wire, and we'd rather say so. Setting it up the first time needs you in the room — that's the afternoon together. After that, an email can approve a new sender or nudge a simple setting, but it can never read anything back to you, change the PIN, or leave the shell. And it can't show you their screen: if you need to actually see and click, that means a separate remote-desktop tool such as Chrome Remote Desktop, which is not part of My World and is worth installing while you're still sitting together.

5. What My World doesn't do

Trust should come from honesty, not big promises. So here's the plain truth.

- ✓ **It's not antivirus or security software.** It doesn't scan the computer or claim to protect it from viruses.
- ✓ **It can't stop every scam.** It greatly reduces the chances — nobody new can start a conversation, so nothing arrives uninvited. But if your parent is talked into writing to someone first, a reply to that one letter will reach them. No product catches everything, and good conversations still matter.

- ✓ **It doesn't watch, track, or report on your parent.** There's no activity feed about them. One exception, and it's deliberate: if they write to someone new, you're told the address — never what they wrote — because that's the moment you might need to decide whether to let that person in properly.
- ✓ **It's not a replacement for judgement, or for you.** It's a helpful, calmer space — not a substitute for a chat.
- ✓ **It's not a new gadget.** It runs on the Windows computer they already own.

6. What setting it up involves

An afternoon, together. When you first open it, a short Quick Start walks you through the essentials one screen at a time — their name, one face to call, your PIN — so the mechanical part is quick and hard to get wrong; the rest is deciding together who they can call and email, and how big and simple it should be. Nothing here is permanent — you can change any of it later, or leave to normal Windows entirely.

What you need

- ✓ Windows 10 or 11 (64-bit)
- ✓ About 150 MB of free space
- ✓ Internet to download and activate (the app itself works offline afterwards)
- ✓ One licence covers 3 computers — the person's, yours, and one more

After installing

- 1 Open My World — it shows a Machine ID.
- 2 Enter that Machine ID on your activation page (the link is in your order email) to get your code within moments.
- 3 Paste the code in and press Activate. You only do this once.
- 4 That's it — a short Quick Start then walks you through the first few settings: their name, one family face to call, and your PIN.

7. Questions families ask

Is it spying on my parent?

No. There's no activity log about them and nothing that reports what they do. One deliberate exception: if they write to someone new, you're told the address — never what they wrote — because that's the moment you might need to decide whether to let that person in properly.

Does it stop scams?

It greatly reduces email scams: nobody new can start a conversation, so nothing arrives uninvited. If your parent writes to someone first, a reply to that one letter reaches them — for a month, and you're told — so they're never left waiting on silence. But no product can catch everything, and we'd never claim to.

Do we need to buy anything new?

No. It runs on the Windows 10 or 11 computer they already own. There's nothing to plug in and no new device to learn.

How many computers does one licence cover?

Three. That's deliberate: most people install it on their own computer first, to have a proper look and practise the settings before setting up their parent's — and some are looking after two parents on separate machines. So if you've already activated it on your own computer, that's fine, it's simply one of the three. Setting up a computer you've activated before is always free and never uses another one. It runs on Windows 10 and 11, and covers the app as it works today — we can't promise how future versions of Windows will treat it.

Will they actually be able to use it?

It's built for exactly this: big buttons, one tap, no menus, and settings for vision, a shaky hand, difficulty with words, and memory changes. You can also put a real photo on each button.

How do family and friends video-call in?

One private link does it — share it with anyone you trust. They need no licence and install nothing to start: they open it on a phone, tablet or computer, type their name the first time (so the screen shows who's calling), and it rings. One thing to set up first: by default the screen only rings for callers you've added in the app, under Family & video calls — so add each person by name, and ask them to type that same name. On a phone they can add it to the Home Screen for one-tap calling and switch on 'ring my phone' to be alerted the moment your parent wants to talk. It works wherever they are — home WiFi or mobile data.

I live far away — can I still help?

Yes. You set it up together, then from anywhere you can approve a new sender or change a setting — either by replying to an email, or by using the online carer page, which builds the exact instruction for you to send. No visit required.

Is the Help button an emergency button?

No. It's for when something has gone wrong and they'd rather just talk to someone — one tap calls the person you nominate, usually you. It is not an emergency alarm or a medical alert, and it doesn't reach the emergency services. For a real emergency, they should still call the emergency services as they always would.

What if they don't like it?

You can switch back to normal Windows at any time with a PIN — it isn't a permanent takeover of the computer, and the ordinary desktop is always still there underneath.

8. If you decide to go ahead

The app is a free download and runs on the Windows computer they already own — there's nothing new to buy. A licence covers three computers and is paid once, with no subscription: most people put it on their own computer first to have a proper look, which still leaves plenty for the computer it's really for. When you install it, the app shows a Machine ID; you enter that on your activation page and the code arrives by email within moments.

If you'd rather ask something first, write to hello@valoraparentis.com — a person will answer.